

Warranty Terms

1. Stentorgate Ltd warrants all its digital position indicators and accessories to be free of defects in material and workmanship for a period of twelve calendar months from the date of shipment to the original buyer of the product.
2. Should a defect appear during the warranty period, Stentorgate Ltd, at its option, will repair or replace the equipment at its factory. Such repair or replacement shall be the purchaser's exclusive remedy.
3. Any equipment deemed defective must be returned, freight pre-paid, to the factory for evaluation. Any changes in circuitry or components by other than authorised Stentorgate Ltd personnel will void this warranty.
4. This warranty is limited, at the option of Stentorgate Ltd, to the repair/replacement of equipment which, upon examination at the factory, is judged to be defective and subject to repair or replacement under warranty.
5. If, when returned, the product is not defective, it will be returned at the customer's expense, including a nominal handling charge, or it will be re-stocked, if possible, pursuant to current re-stocking policies and less normal re-stocking fees.
6. If new replacement units are shipped, at the customer's request, before the alleged defective unit is returned for inspection and evaluation, a new purchase order, to cover the replacement, must be issued and the new unit will be invoiced at the net price in effect at the time. The entire price will be credited if, upon receipt and inspection of the unit, a defect is confirmed. All returns of goods for confirmation of defects must be accomplished within 30 days of the date replacement units are shipped, or credit privileges will expire.
7. In no event will Stentorgate Ltd be liable for backcharges of any kind, including without limitation or exception, labour charges for field repairs, field replacement or late penalties.
8. This warranty does not cover damages caused by abuse, fire, liquids or acts of God.
9. In no event will Stentorgate Ltd be liable for incidental or consequential damages.
10. This warranty does not cover damages caused by improper installation or maintenance.
11. The foregoing is in lieu of all other warranties, expressed or implied, of merchantability, fitness for a particular purpose, or any other thing. The purchaser assumes all liability for suitability to intended use and conformance with all applicable standards and requirements. Except as stated in this warranty, Stentorgate Ltd shall not be liable for any defects in, or breach of any contract, relating to the quality or performance Stentorgate Ltd equipment under any theory of law, including without limitation, contract, negligence, strict liability or misrepresentation.
12. Stentorgate Ltd warranty coverage does not apply to any equipment of another manufacturer used in conjunction with Stentorgate Ltd equipment.
13. No returned material will be accepted for warranty adjustment without a Return Material Authorisation number issued by the factory.
14. The purchaser is responsible for all postage, insurance, or other shipping costs associated with the return of any Stentorgate Ltd product for warranty evaluation. Stentorgate Ltd will not be responsible for any damage resulting from improper packing or handling of any returned material.
15. Defective goods returned to the factory must be shipped pre-paid. Collect freight shipments will be refused. Equipment repaired under warranty will be returned to the customer prepaid. The customer must pay for any additional urgent shipping requirements. Failure to comply with any of the stipulations herein will void the warranty. Any deviation from this warranty must be agreed to by Stentorgate Ltd, prior to shipment of any product.
16. This warranty replaces and supersedes any and all previous warranties offered by Stentorgate Ltd.